

# MHOLA ANNUAL REPORT- 2018/2019



**MAMAS' HOPE (MHOLA)**  
**ORGANIZATION FOR LEGAL ASSISTANCE**



**Oct 2018-Sept 2019.**

**Prepare and Submitted by:**

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## ABBREVIATIONS

<b>BWF</b>	Better Way Foundation
<b>CSG</b>	Community social groups
<b>ECD</b>	Early childhood development
<b>GOT</b>	Government of Tanzania
<b>H3000</b>	Horizont 3000
<b>KFB</b>	Catholic Women of Austria.
<b>LSF</b>	Legal Service Facility
<b>MDCC</b>	MHOLA Day Care Centre
<b>MHOLA</b>	Mamas' Hope Organization for Legal Assistance
<b>MOCLA</b>	Ministry of Constitutions and Legal affairs
<b>SGBV</b>	Sexual and Gender Based Violence
<b>TANLAP</b>	Tanzania Network for legal Aid Providers
<b>THF</b>	Threshold Foundation

## EXECUTIVE SUMMARY

MHOLA is one of a famous non-governmental organization in Kagera region, mainly recognized as Legal Aid Provider and Early childhood development (ECD) promoter. In implementing her activities in 2019, the organization was able to address a lot of challenges related to women and child abuse happening in the community such as domestic violence, rape, early and forced marriages. On the other hand women and vulnerable people were assisted to regain back their properties lost as consensuses of matrimonial disputes, death of their parents/guardians or loss of employment. Statistics indicates that 7,808(3527M, 4281F) individual clients benefited, while more than 144,335(61054M, 83281F) were trained and/or made aware on legal related issues. On other hand the community members through CSG were assisted to engage on Income generating activities which enabled them to raise their household income.

The organization supported the groups through impacting knowledge, skills and issued them with seeds/capital to take over. The reporting period also witnessed tangible support to children particularly with special needs whereby infrastructure, food and non-food materials were given to various ECD centers, Pre-primary school and MHOLA day care Centre under the program of Promotion of Early Child Development also enjoyed the ECD services. More than 300 children were reached and assisted in various ways. Different approaches which include conducting trainings, legal clinics, outreach, court representation roundtable discussion with community social groups' members were very useful in both awareness creation and legal assistance. Others techniques reckoned to be useful were good collaboration with Paralegals and other stakeholders' awareness rising through radio programs, public forums, focused discussion and school clubs forum.

Results of all the above interventions are significance active participation of majority community leaders and decision makers in addressing challenge of most vulnerable groups particularly children with special needs. Also there are increased number of women who report their issues without fear and seek for solutions. A good number of women are coming up/or urges to be part of decision makers and people are voting for them something which was not the case before.

The above success was made possible by the support from MHOLA's committed partners who include the Government of Tanzania, Threshold Foundation (Schwelle Foundation), Better Way Foundation (US), Legal service Facility, Anita Foundation, Austria Development Agency, Catholic Women Movement (Kfb) Horizont3000. On the other hand MHOLA's income generating activities and Community support. The total of Tsh.990,008,610.14/- was spent to cover the costs involved

# ABOUT US

Mamas' Hope Organization for Legal Assistance, famously MHOLA is the Non- Governmental Legal Aid Organization based in Tanzania. It was first registered on **30th October, 2006** and granted certificate of registration number **14550** according to **The Societies (Application for Registration) Rules 1954 of the Tanzania laws**. In 2015 the organization complied with Non-Government Organization (NGO) registration and was issued with registration number **00NGO/00008006** under the Tanzania Non-government Act. Also the organization is registered by the Tanzania Ministry of Constitutions and Legal affairs (MOCLA) as legal aid provider with registration number **No. LAP-2019-0005**. The headquarters of the organization are located at Muleba District and owns branch offices in the districts of Karagwe, Ngara and Bukoba within Kagera region.

## MHOLA GOVERNANCE STRUCTURE

Annual General meeting

Board Members (BM)

Executive Council

Executive Director

Secretariat

## MHOLA BOARD MEMBERS

Prof. Luckson .M. Kaino- Chairperson

Dr Andrew Mushi (PHD)

Dr. Erasma Rutechura (PHD)

Father Pius Rutechura (PHD)

Adv. LaurianVedasto

Ms. Esther .S. Nkwambe

## MHOLA EXECUTIVE DIRECTOR

**Mr. Saulo P. Malauri**

## Organization departments

1. Administration and Finance department
2. M&E department
3. Primary Health Care &Community based health Care department
4. Legal department

# OUR COVERAGE



MHOLA has mandate to work in all regions of Tanzania mainland, currently, focused in Lake Zone regions



MHOLA has a network of more than 194 Paralegals from 8 paralegal organizations located in every district Council of Kagera region



MHOLA works with civil society who are dealing with children and women rights in all districts of Kagera

## OUR PARTNERS



# MHOLA STRATEGIC DIRECTION

**VISION:** A healthy society, which is free from extreme poverty, gender violence and discrimination.

**MISSION:** To empower the community through creating awareness on right and health related issues and provision of legal and psychosocial assistance to women, children & vulnerable peoples who have no access to that right.

## OUR CORE VALUE

Integrity

Transparence

Confidentiality

Voluntarism

Team work,

Professionalism

Quality services

Accountability



*Group photo of MHOLA staffs with delegation from Better Way Foundation*

## GENERAL INTRODUCTION

The report at hand, narrates briefly MHOLA's interventions for the year 2018/2019. It explains activities implemented, link the same with the actual plans for the specific year and how the same complemented MHOLA's 2014/2019 strategic plan. Also this report explains successes stories, challenges, recommendation and plans for the next financial year 2019/2020.

## ACTUAL IMPLEMENTED ACTIVITIES /ACTUAL RESULTS OCCURED 2018/2019

The implementation of all activities was designed to fill the gap in 2015/2019 MHOLA's Strategic plan left behind by the previous 4 years of implementation. Also those activities meant to fulfil the strategic objectives for 2018/2019. Herein below were strategic objectives for 2018/2019.

1. Enhancement of women and children to understand basic fundamental rights
2. Promote ECD in the remote area
3. Documentation and publicity of MHOLA activities
4. Provisions of legal aid and Counseling
5. Building institutional capacity

To achieve the above objectives MHOLA had the support of six different projects which are:

1. Stand up and speak for the rights of the children in Kagera, the focus was on children aged 0- 8yrs and project area were Ka-

ragwe Muleba and Biharamulo districts being supported by BWF.

2. Stand up for women's rights protection and prevention through improved quality, capacity and sustainability of Paralegal services in Kagera region. The project was implemented in whole of Kagera region under the support of LSF.

3. Strengthening of women right's in the District of Muleba, this project covered 10 wards along Lake Zone. Supported by H3000, ADA and Kfb.

4. Promote women rights, especially for girls and prevention of Sexual and gender based violence supported by UN- Women (TANLAP), PACT and Government of Tanzania (Ministry of Constitution and Legal Affairs). The project was implemented in Kagera and Simiyu Region.

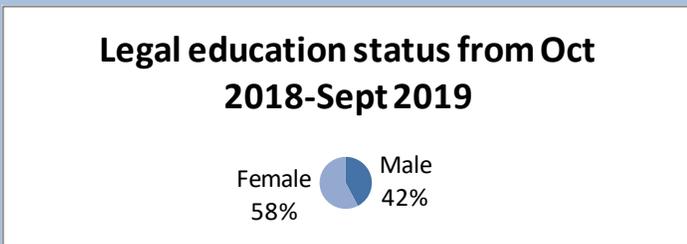
5. Outreach Clinics and Legal Aid Services in Kagera region, the project is implemented in whole Kagera region and supported by Threshold Foundation (Schwelle Foundation).

6. Organization capacity development and sustainability, the project is targeting MHOLA sustainability and mostly construction of MHOLA Community Centre and Staff capacity development. The same is supported by Community, BWF, ANITHA Foundation, and Organization local resource mobilization.

**OBJECTIVE 1: ENHANCEMENT OF WOMEN AND CHILDREN TO UNDERSTAND BASIC FUNDAMENTAL RIGHTS**

MHOLA continued to implement different activities that enhance women and children to understand their fundamental rights. Apart from achieving MHOLA's strategic targets also the efforts were designed to contribute to the achievement of the global sustainable development goals number 5 and 16. The implementation was made possible by the joint efforts of Paralegals, Tanzania government and other non-governmental organization sailed in the same boat with MHOLA.

The objective was achieved through trainings of Paralegals, Religious groups, Students, Teachers, Members of social groups and Community Decision Makers to mention just few. The total sum of 146,885 (62,151M, 84,573F) people were reached. The knowledge imparted to this people are being used to address incidents of abuses to women and girls, also teaching women about their rights and how to defend them. The feedback for this is women and young girls standing and protecting their rights in Courts of law or other dispute resolution institutions.



Within this reporting period MHOLA was blessed to be appointed by the Ministry of Constitution and Legal Affairs (MOCLA) to conduct awareness creation on Gender and Sexual based Violence to students and Decision makers at Simiyu Region. Therefore among other things MHOLA benefited with, was extension of services outside Kagera region. About **2,226** people were reached in that activity (Students, Teachers, WEO/VEO and Members of Ward Tribunals). The training particularly was designed to address massive violation of child, youth and most vulnerable groups' rights and lack of awareness/understanding particularly on Will and administration of estates procedures, Tanzania Court and referral system, Gender based violence, Sexual Reproductive Health, Income generating Activities and human trafficking. Such training opportunity enabled MHOLA to observe ongoing practices in Simiyu Region which are still denying women/girls opportunity to enjoy their full rights.

For instance forced and early marriage, unequal distribution of family properties, denied right of election to hold leadership position and child employment. Through a roundtable

discussion women were exposed to negative effect of all these violation and majority seems not to be happy with the situations but did not know where to report the abuses, hence possible referral system were introduced to them.

Another opportunity assisted to accomplish the objective above was establishment of School Clubs to both regions of Kagera and Simiyu. These school clubs has been formed into 17 Schools (9- Simiyu) and 8 (Kagera). Approximately each School Clubs is formed by 100 students. This is to say 1,700 student has been reached. These Clubs are best forum to open up the mind of young girls and fellow young boys who sometimes act as perpetrators of SGBV. Through these clubs MHOLA and guardians teachers were exposed to nature of abuses facing girls. Also students were informed the causes, negative impact, role of each student (girl/boy) toward stopping SGBV.



***Photo 3: The 2019's Legal Aid Week Committee visited Kaigara School Club***

MHOLA's experience of working with women and children enables to understand how to reach them easily. Previously when public meeting were called up, women attended in less number, but later on some individuals came seeking assistance and witnessed to have known MHOLA through leaflet came with the child, husband other member of the family. Through that experience MHOLA believes that IEC materials are the powerful means of communication and device to send legal knowledge to the community, especially women who are always busy with family obligations. This method of designing, producing and distributing IEC materials was used in this reporting period as well. About 3000 different IEC materials on Gender and Sexual Violence, Wills and Administration of Estates, Child rights and Paralegal's services were distributed. It is believed that every leaflet distributed was able to be read at least by 3 people. This is to say 9000 has been reached, whereby at least 1/3 of such people were women who will be able use the knowledge to address legal challenges on that specific area.

## **OBJECTIVE 2: PROMOTION OF EARLY CHILDHOOD DEVELOPMENT (ECD) IN REMOTINESS AREAS**

Apart from legal related issues, MHOLA's other core area of operation is on Primary Health Care and Community based health care. Under this category MHOLA do assist the community with awareness rising on early childhood development, Nutrition and prevention of transmission diseases from mother to a child. To achieve the objectives the following activities were implemented.

Training and roundtable discussion with Community Leaders, Children's guardians and Caretakers, Teachers were reached from Muleba, Biharamulo and Karagwe Districts. The above Districts enjoyed the services due to on- going project of Child rights protection under the support of BWF. About 321 people were reached 151 Male, 170 Female.

The two above activities created a forum for participants to share and discuss challenges facing young generations, especially children under 8 years. Acts like employment to children, Child abuse and violence caused by near relatives. Real case studies were shared among participants to stimulate their understanding. One of the touching story was from a young girl who ran from home due to attempt rape by her own father after her mother was chased away due to marriage misunderstanding. She was rescued by establishment of Gender and Sexual violence school Clubs, which opened her mind of where to report her case. The discussion born out of trainings and roundtable discussions enabled participants to see clearly their roles towards assisting children to address their challenges. Some resolutions on By- laws formation at Village and Ward Level were arrived. On the other hand individual parents and caretakers at family level resolved to fulfill their role as parents/ guardians. Another activity implemented to achieve the objective above was to produce and distribute non-food materials to include school uniforms and birth certificates. As much as we appreciate that time has come when provision of materials need not to be encouraged any more, rather community members should be able to assist their fellow members to address such needs. MHOLA still believes that there are should be a transitional period where provision on materials should not be promptly stopped. It is very unfortunate that, at this point the community is still with families who had no access to sufficient food, shelter and clothes. These families have children who highly need this services for their survival, they are children born by their fellow children due to rape, or forced and early marriage and later being chased away, hence left without any maintenance support, they are also children born by lunatic *or disabled people or poor orphans.*

Apart from this observation, MHOLA also noticed that despite the facts that currently the government is offering free education, but this offer is not full package for a child to enjoy the education services, materials like uniforms, exercise books need to be purchased by the parents. Therefore with the nature of parents above some of the children if not assisted will entirely miss such education rights. As such MHOLA was forced to offer the materials like 130 Sweaters, 140 Shorts and Shirts and 140 Dresses which were distributed to children at Rusese Daycare Centre.

Another important activity implemented was provision of Day care service at MHOLA Day-care Centre. About 40 (20 F, 20M) children from nearby areas of MHOLA Daycare Centre enjoyed the services. Mainly the services targeted to raise capacity of children to understand themselves and nature surrounding them, build their capacity to understand the rights and wrong and prepare them to join Pre- Primary Schools. This went along with renovation of playing grounds, experience is that school dropout has been reduced.



**Photo 4: Children at MHOLA day care center enjoying their meals and playing grounds**

Remaining at MHOLA daycare center there was **constructions of Sanitary Accommodation for children with special needs at MHOLA Day care Centre (MDCC)**. The construction started last year, and completed during the reporting period. The facility was constructed purposefully, for creation of the virtuous environment for children with special needs. It comprises twelve toilets (four for children with disabilities) four bathrooms two changing rooms and urinal space. The facility will also be useful for children who will come for physiotherapy exercises. The facility can serve more than 16 children at once; part of the cost of this activity amounting to 10000 Euro was contributed by Anita foundation from German.

Lastly but not least, Wellbeing day event in 2019 was implemented differently, the activity focused in improvement of wellbeing of the children in education sector since the early childhood program needs the conducive environment for learning. The organization under support of better way foundation managed to buy construction materials that used to build the ECD center at Rusese ward, Biharamulo district. The center will be able to serve more than 250 children living in that ward and nearby wards



**Photo 6: Current classroom used for program -on-going construction of classroom-more than 250 will benefit upon completion**

Also there were construction activities at Kiholele Primary school. The school had problem with toilets since the previous toilets used subside. In rescuing the situation MHOLA under the support of Better Way Foundation (BWF) affected the cost of industrialized materials and labor charges for building another structure of 7 pits. The project was extremely important in controlling the communicable diseases and maintaining hygiene of the school.

All that mentioned above were among initiatives to promote ECD in remoteness areas with-in a reporting period.

## 2.3 DOCUMENTATION AND PUBLICITY OF MHOLA ACTIVITIES

Past project evaluation reports observed and recommended that MHOLA should publicize her success stories and service offered to the Public. As such plans were put in place to make sure the public are aware of what MHOLA has been doing. These included documentation and sharing of success stories, Updating MHOLA's website to make it alive and friendly to users, opening social media accounts and sharing implemented activities as well as development of publication materials like Annual Reports and Calendars.



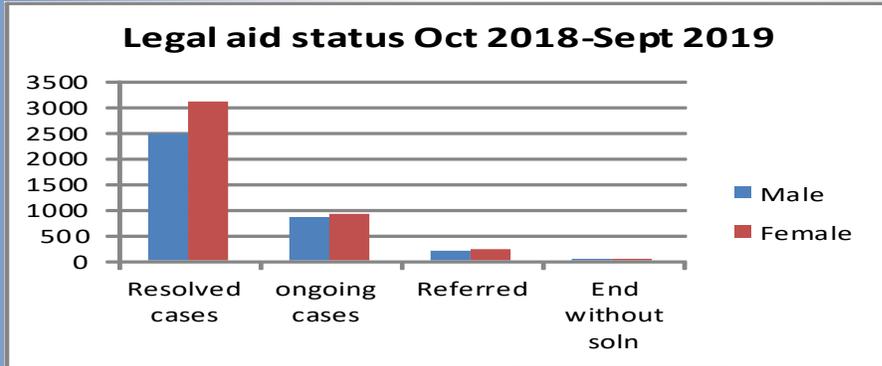
Specifically in this activity, the organization updating the website, database, making of documentary on round table discussion about early pregnancy in Muleba District. Furthermore the organization in collaboration with TANLAP managed to prepare one documentary that aired at Star television, the documentary narrated the works implemented by MHOLA in collaboration with TANLAP.

Additionally, MHOLA developed and published GBV leaflets to help the community members and society in general to understand the effect of GBV, furthermore different leaflets for land and Probate issues have been printed and distributed to community members. Not only that that but also the organization printed 300 Calendars that were distributed to community members, civil societies, government officials, and staffs.

The plans were put in place, and the fruit of it can be well witnesses by majority without much effort. For instance after the public became aware of what MHOLA has been doing, MHOLA has received many invitations from both private and government to participate on their events, Clients has been received from different stakeholders as a referral, MHOLA has received donation funds from individuals who read the websites, On the other hand opinions and recommendations for improvements has been received from some of the readers of MHOLA's documents and publications.

## PROVISION OF LEGAL AID AND COUNSELING SERVICES

This activity mainly included the following sub- activities; Individual Clients Advice through our legal aid Clinics, Individual and groups of Clients through 2 Legal Aid week sessions, Law Day celebrations, Outreach sessions, Individual Clients served through Hotline calls and Sub-granting to Paralegal Organizations. About **7,808 (3527M, 4281F)** individual Clients were served.



Within this reporting period MHOLA experienced events which calculatedly stimulated individuals to seek legal advice. These events were Legal Aid week conducted on Nov- December, 2018 under the support of UN- Women via TANLAP. It was a huge event which gathered different stakeholders from Kagera region for consecutive 5 days. Community members were free to come at MHOLA Daycare Centre (Muleba) and Ngara District. The MHOLA centres were blessed with multiparty service providers from both government and non- government Organization (Social Welfare, Gender desk, PCCB, Health Officers, Legal Aid providers) to mention just few. All these cooperated to resolve clients' cases.



*Photo 7: From left the first picture, Kagera's Regional Commissioner being provided with information from Muleba social worker when visited tent on legal aid week and last photo the deputy permanent secretary addressing the community members on legal aid week.*

Again between July, 1-3<sup>rd</sup>, 2019 MHOLA with collaboration of Region Commissioner's office convened a legal aid week, where all government institutions related with legal issues were present at Gymkhana grounds at Bukoba Municipal, new and old cases were attended which has been complicated and remained unresolved for long by these offices . About 421 Clients were served.

In a very special way, MHOLA in collaboration with Judiciary and other stakeholders on legal fraternity celebrated the Law day in February, 2019. This time individual Clients from Prisons, particularly women and children were served.

Another activity complemented legal aid services was introduction of Hotline calls No:0800-71-2350. This service was introduced in September, 2019. All people in need of legal aid services were free to use this number at free charge. Few Clients had been served at the end, but it is believed the service will reach and serve many.

Lastly but not the least, was sub-granting to Paralegal Organizations. The fund was received from LSF to MHOLA, who later sub-granted the same to Paralegal Organizations. At the end of reporting period Tshs.....had been sub-granted. Through Paralegal units 6041 Clients were served. ***(Statistics table is attached for more elaboration of Client cases)***

<b>DISTRICT</b>	<b>Male</b>	<b>Female</b>
<b>Biharamulo</b>	477	573
<b>Muleba</b>	506	617
<b>Bukoba rural</b>	256	378
<b>Bukoba Municipal</b>	218	269
<b>Misenyi</b>	186	295
<b>Karagwe</b>	272	282
<b>Kyerwa</b>	441	394
<b>Ngara</b>	427	450
<b>Total</b>	<b>2783</b>	<b>3258</b>

## 1.5 BUILDING INSTITUTIONAL CAPACITY

For this objective to be achieved sub- activities like Staff & Board members capacity build- ings sessions, Installation of Solar system, Resource Mobilization, Fundraising, Fencing of Muleba Branch Offices compound, Purchase of Land for cultivation purpose, and Installa- tion of CCTV camara was implemented. From the implemented activities, there are mem- orable achievements which can be proved visually, particularly at Muleba Branch Office.

Apart from direct visual achievement, there are noticeable improvements on financial management procedures, this is proved by non-repetition of financial procedures mistakes or non-practices likely to affect credibility of financial management as it was being raised by Auditors in previous Audit reports.

In implementing all mentioned project activities, the organization was funded by different **partners** which are Government of Tanzania, Better way foundation, Legal services facili- ties, Thresholds Foundations (Schwelle Foundation), H3000, Catholics women movements (kfb) of Austria and Austrian development agency (ADA), Anitha Foundation and UN- Women (TANLAP). The total sum of Tshs. 1,003,868,993.65 (USD 456,519) was received as in- come. MHOLA appeals to them to continue supporting the struggle of addressing the challenges facing the people we are entrusted to serve.

**Income Generating Activities (IGA)** to support sustainability through local resource mobili- zation was among MHOLA's priority during the reporting period. Hence the organization has been engaged performing various activities such as consultancy activities, agriculture and effectively utilize its infrastructure to mobilize resources. About Tshs.80M was raised which equivalent to 7.9% of the total amount is received as income above. This was a pos- itive progress as the target was to raise 5% of the entire budget. The amount raised contrib- uted to the construction of highly needed physiotherapy building, installation of Solar sys- tem and CCTV Camera, Payment of Volunteers incentives, Administrative costs and sup- port community with income generating activities.



## METHODOLOGY USED TO ACCOMPLISH THE ACTIVITIES

The achievements above could not have been possible without well coordinated and planned methodologies. The following were among the methodologies used to accomplish the mission.

**Participation on National and Region Events:** As reported earlier MHOLA received many invitations to participate, and such events were used as platform to introduce MHOLA's work. Events like National Torch commemoration, whereby through it MHOLA's conference hall was launched and Law Day week organized by Kagera Region Commissioner's office whereby MHOLA was a co- partner. Through this also exhibition was opted to some of events.



**Photo 9:** Chief Commander of 2019 Freedom Torch launching MHOLA daycare centre conference hall

**Dissemination of produced Materials:** Based on the IEC and Publication materials, designed, produced and distributed to the community, assisted to raise awareness on what MHOLA does and where to get more assistance. Through them some visited the office for more assistance and some used online links to share their opinion or seek clarification for issues not well elaborated or understood, by so doing majority were served who could have not been served directly.

**Social Media and Media:** Though not too much Radio programs were engaged as a methodology to communicate with the community about MHOLA's work. MHOLA staff and Paralegals visited these Radio's and aired programs, mostly through community programmes, out of it Public were able to ask questions both on legal and health related issues.

**Monitoring and Evaluation:** This was done periodically by MHOLA staff on the project area. The responsible personally done a spot check, reviewed the plans and immediately advised the management for decision making. Along with that there was supportive supervision which was done by top leaders of the organization (Executive Director and Board Members or Donors) to verify what has been reported by the Monitoring and Evaluation Officers.

**Networking and Coordination meetings:** MHOLA's budget is mainly depending on funding from external sources, this is to say MHOLA contributes very little to the said budget. In many occasion MHOLA's planned budget is never achieved, as the result some of the activities remain unimplemented, especially those planned without external funding support. Having knowledge on this, within this reporting period, MHOLA applied the methodology above by engaging and working together with other stakeholders within operational area. Such companion enabled to share resources among members and reduced burden to MHOLA.

#### **LINK OF ACHIVEMENT WITH MHOLA'S STRATEGIC PLAN DEVELOPMENT GOAL**

All the above mentioned strategic objectives and implemented activities targeted to achieve MHOLA's strategic plan of 2014/2019. The main agenda/ goal for the strategic plan was to contribute to the enhancement of women and child rights through providing legal assistance, advocating for human rights, supporting communities to provide psychosocial support to Vulnerable Women and Children and to prevent women and child rights violation at community level.

With the story above, MHOLA is proud to report that the year 2018/2019 fairly contributes to the plan and its achievement is well noted. This is because Majority of women has been served, to whom the service offered automatically favored their children. The services offered to individual woman and also those who did not have reason to seek direct assistance were reached through community social groups or other community gathering. Up to the end of the year about 1,327 Social groups were reached . The best thing on this methodology, women and child rights was not addressed to women only, but also Men who are members of the group visited.

Currently on advocating activities, even male are taking part to convince their fellow men to protect and defend women and child rights. Men pioneers taking this role were the one prior training taking part to violate women and child rights, but changed after being exposed to the side effect of violence and discrimination to women and children.

On the mission to enable community members to provide psychosocial support to Vulnerable Women and Children, this has not been fully attained. Nature of income from family to community level made this uncomfortable to be achieved fully. MHOLA observed the hardship toward achieving this target and strived to smoothen the way by encouraging community members to form social groups, identify nature of business/ income generating activities to be undertaken, assisted to get skills of running such business and under the support of H3000 in collaboration ADA and KFB supported them with little capital to start/ strengthen the business. Some of the groups managed to take over, some are still on establishment stage, and some did not manage to move further.

As the results vulnerable children and women in need of psycho-social support are continuing to suffer and facing abuses and violations of their rights. For that reasons herein above it was reported that MHOLA opted to offer non- food materials to address the challenges.

Beside such challenge there some community members at individual level or community social groups who have been taking part toward assisting those in need by providing food, clothes, soap and other necessary requirements for this vulnerable and people in needy.

## CHALLENGES EMERGED DURING REPORTING PERIOD

1. Delaying on implementation of New Projects: On the beginning of the reporting period the Government introduced a new system of seeking authorization to implement a project. The procedures to get such authorization certificate needed some financial logistics to travel and meet with government officials and production of some required documents. To some extent all these were not in a budget and also implementation plan submitted to Donors. That affected the good relationship available between MHOLA and the said Donor, since that was a new procedure which threatened security of their funds and investing environment.
2. Lack of friendly environment with children with special needs: Following identification of children with special needs, community members believed that immediately MHOLA will start assisting the identified children, but unfortunately required infrastructures were costful than income available to MHOLA, hence failed to start immediately, such delay created inconveniences and reduced trust to MHOLA.
3. Insufficient Fund to support MHOLA planned projects: Mainly MHOLA budget still depend on external sources of fund, but unfortunate external received fund did not cover all costs required, as the results some of the activities were not accomplished, e.g construction of Physic-therapy building at MHOLA Daycare Centre to accommodate children with special needs.
4. Conflicts among Paralegal Organizations: Units like Karagwe, Kyerwa and Biharamulo, were reported to have been in misunderstanding due to mis-use of financial resources and lack of communication between leaders and rest of members. This misunderstanding created a room to divide members and reduce morale of work. However it has been addressed and are currently being closely observed.
5. Lack of enough resources to support poor community members in legal aid matters such bus fare and filing of documents.

## LESSON LEARNT

1. Using of local language when serving or providing legal aid to community members make them understand the subject well. As Nelson Mandela said ***If you talk to a man in a language he understands, that goes to his head. If you talk to him in his language that goes to his heart.***
2. Having paralegals with good knowledge and information about the local villagers is easier in provision of legal aid activities.
3. Legal aid clubs in secondary schools is a good platform towards decreasing gender based violence incidences in schools and community general. Also schools can be a good channel of helping community members to where to get legal aid especially women.
4. Rise relationship with Local Government Authority: strengthening of this relationship and transparency will increase

## RECOMMENDATION

1. Organization services be extended; this means there is a need of resource extensions to cover the gap that needed, especially establishment of ECD centers and supporting of pre-primary infrastructures especially in rural areas.
  2. Development and review of some organization policies especially resource mobilization policy and communication to suite the current needs and sustainability of organization intervention.
  3. Staffing restricting and recruitment for the new post to meet the current demand especially in Karagwe and Ngara districts.
  4. Review the current Strategic Plan which is ending 2019 and develop a new focused and user friendly strategic plan for smoothly implementation of the project.
- Addressing challenges of children with special need it needs holistic approach and engagement of community at large. A need for more awareness and support to the community through CSG is of paramount important for the positive results.